



Your Member Handbook has been changed to update some services

Gambling Disorder Treatment Provided by Office of Addiction Services and Supports (OASAS) Certified Programs

Starting **January 1, 2023**, Highmark Blue Cross Blue Shield of Western New York (Highmark BCBSWNY) will cover Gambling Disorder Treatment provided by Office of Addiction Services and Supports (OASAS) certified programs.

You can get Gambling Disorder Treatment:

- Face-to-face; or
- Through telehealth.

If you need Gambling Disorder Treatment, you can get them from an OASAS outpatient program, or if necessary, an OASAS inpatient or residential program.

You do not need a referral from your primary care provider (PCP) to get these services. If you need help finding a provider, please call Highmark BCBSWNY Member Services at the number listed below.

To learn more about these services, call Member Services at **866-231-0847 (TTY 711)** Monday to Friday, 8:30 a.m. to 6 p.m. Eastern time.

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