



<Date>

<Member Name>

<Member Address>

<City, State ZIP code>

Important news about your diabetic testing supplies

Dear Member:

Thanks for being our member. We want to make sure you have the information you need to get the most out of your benefits. Our records show you're eligible to get a no-cost TRUE METRIX® meter and test strips to help manage your diabetes.

How many test strips can I receive?

Adults that don't use insulin are eligible to get a box of 50 test strips per month. You can get more test strips if you're:

- A child 17 years of age or younger.
- Pregnant.
- Currently using insulin.

How do I get a TRUE METRIX® meter and test strips?

To get these supplies, just:

- Ask your doctor to write a new prescription for them. He or she can call or fax the prescription to your pharmacy.
- Take this letter to your pharmacy or call 866-788-9618 to have your no-cost meter and test strips sent to your home. When you ask for these supplies, the pharmacist will need to know the information in the box below.

Instructions for pharmacist:

Please dispense a TRUE METRIX® meter at no cost or copay to the patient. You may use a prescription on file or call the patient's physician to obtain a new prescription. Transmit the claim using the processing information listed below.

Rx BIN #: 015251

PCN #: PRX2000

Identification #: HB224289455

Group #: TRUEPORT22

NDC #: 56151-1490-02

Once the free meter is processed for reimbursement, you cannot submit a claim to any other third-party payer. One meter is allowed per patient every 18 months.

Please dispense TRUE METRIX® test strips. Only the following national drug codes (NDCs) will be covered:

NDC	Test strip
56151146004	TRUE METRIX GLUCOSE TEST STRIP 50 ct
56151146001	TRUE METRIX GLUCOSE TEST STRIP 100 ct

Questions? Call Member Services at 866-231-0847 (TTY 711) Monday through Friday from 8:30 a.m. to 6 p.m. Eastern time.

Sincerely,

Highmark Blue Cross Blue Shield of Western New York

Enclosures: Get help in another language
Nondiscrimination notice

bcbswny.com/stateplans

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