



Handbook Insert October 1, 2019 HCBS

YOUR MEMBER HANDBOOK HAS BEEN CHANGED TO INCLUDE MORE SERVICES

Children's Home and Community Based Services

New York State covers Children's Home and Community Based Services (HCBS) under the Children's Waiver. Starting **October 1, 2019**, BlueCross BlueShield will cover Children's HCBS for members participating in the Children's Waiver and provide care management for these services.

Children's HCBS offers personal, flexible services to meet the needs of each child/youth. HCBS is provided where children/youth and families are most comfortable and supports them as they work towards goals and achievements.

Who can get Children's HCBS?

Children's HCBS is for children and youth who:

- Need extra care and support to remain at home/in the community.
- Have complex health, developmental and/or behavioral health needs.
- Want to avoid going to the hospital or a long-term care facility.
- Are eligible for HCBS and participate in the Children's Waiver.

Members under age 21 will be able to get these services from their health plan:

- Community habilitation
- Day habilitation
- Caregiver/family support and services
- Community self-advocacy training and support
- Prevocational services — must be age 14 and older
- Supported employment — must be age 14 and older
- Respite services (planned respite and crisis respite)
- Palliative care
- Environmental modifications
- Vehicle modifications
- Adaptive and assistive equipment
- Youth peer support services and training
- Crisis intervention

Children/youth participating in the Children's Waiver must receive care management. Care management provides a person who can help you find and get the services that are right for you.

- If you are getting care management from a Health Home Care Management Agency (CMA), you can stay with your CMA. BlueCross BlueShield will work with your CMA to help you get the services you need.
- If you are getting care management from the Children and Youth Evaluation Service (C-YES), starting October 1, 2019, BlueCross BlueShield will work with C-YES and provide your care management.

To learn more about these services, call Member Services at 1-866-231-0847 (TTY 711).

www.bcbswny.com/stateplans

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