

Important Plan Information



Physical Therapy, Occupational Therapy, and Speech Therapy Visits Effective January 1, 2021

In anticipation of a **January 1, 2021**, start date, BlueCross BlueShield will remove service limits on physical therapy (PT), occupational therapy (OT), and speech therapy (ST). Instead, BlueCross BlueShield will cover medically necessary PT, OT, and ST visits that are ordered by a doctor or other licensed professional.

We have updated your member handbook to reflect this change. This update is available on our website at: bcbswny.com/stateplans.

BlueCross BlueShield is here for you

Please call Member Services at 866-231-0847 (TTY 711) if you:

- Have any questions about this letter;
- Do not have access to a computer to view the handbook update; or
- Want the handbook update mailed to you.

bcbswny.com/stateplans

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